



The well being of our customers and team members is our main priority.

Due to Covid 19 we have created a safe and comfortable environment for both our customers and team members therefore, there may be some minor changes to your usual Castle Carvery visit.

Everyone over the age of 11 must wear a face covering upon entry, exit and when not seated at a table.

We have increased our cleanliness and hygiene procedures. We have enhanced our regular cleaning regime to ensure that all surfaces and touch points are regularly cleaned and sanitised throughout the day, every day, and are deep cleaned daily.

Each individual table will be thoroughly cleaned and sanitised after each persons' visit and before the next persons' visit. Please always speak to a team member before you sit down at a table, even if the table looks like it is available.

We are currently operating with table service: a server will take your order from your table when you are seated.

You can still enjoy our delicious carvery by completing our carvery order form. You can choose your favourite succulent meats, locally sourced and freshly prepared vegetables, homemade Yorkshire puddings, alongside your choice of sauces, trimmings, and rich gravy.

We are currently following the government guidance in relation to the tiers system.

We are strongly encouraging customers to pay by contactless and card payments when possible, to avoid customers and our team members handling cash. The Contactless limit has now been increased to £45, we also accept Apple Pay.

To meet government advice, we have introduced new safe social distancing measures, which will be enforced throughout each restaurant. We kindly ask that you respect these measures during your visit, they are in place for your own safety and follow the current guidance.

To assist with the NHS Test & Trace system, please download the NHS Test & Trace app prior to your arrival and scan the QR Code to easily check in upon entry.

Children must be supervised and seated at all times to ensure the safe social distancing measures are followed.

Finally, for your own safety and our team members' safety, please do not visit our restaurants if you are unwell or have been in contact with anyone who has Covid-19 Symptoms.

Staying COVID-19 Secure in 2020

We confirm we have complied with the government's guidance on managing the risk of COVID-19

FIVE STEPS TO SAFER WORKING TOGETHER

- ✓ We have carried out a **COVID-19 risk assessment** and shared the results with the people who work here
- ✓ We have **cleaning, handwashing and hygiene procedures** in line with guidance
- ✓ We have taken all reasonable steps to **help people work from home**
- ✓ We have taken all reasonable steps to **maintain a 2m distance** in the workplace
- ✓ Where people cannot be 2m apart, we have done everything practical to **manage transmission risk**

Employer Anglia Restaurants Date 1.7.2020

General Manager On Site

Who to contact: _____
(or the Health and Safety Executive at www.hse.gov.uk or 0300 003 1647)